



Helsinki

Turku

Tallinn

Hiumaa

Saaremaa

Viljandi

Pärnu

Tartu

Setomaa

Riga



Photos courtesy of Visit Estonia



Northern Handicrafts Tour – 19 June to 3 July 2012

AIR

Flights will be quoted on best available flights and price on day of booking. Air itineraries are subject to availability.

LAND

Duration: 14 nights/15 days

Accommodation: 3 star hotels (or similar) and quality tourism farms. Twin share rooms. 2 meals per day, if not otherwise advised.

Day 1 – Tuesday 19 June 2012

Arrival in Helsinki. Transfer to the hotel. Lunch at own expense. Tour commences with the famous city markets, including a visit to Seurasaari island & Suomenlinna fortress. Overnight in Helsinki

Day 2 – Wednesday 20 June 2012

Day trip to Turku, enroute visit to Iittala factory outlet shop. Turku handicraft village museum. This is the only wooden section of Turku saved from the 1827 fire. Historic buildings, handicrafts in each. Overnight in Turku.

Day 3- Thursday 21 June 2012

Return to Helsinki from Turku. Transfer to Helsinki port, ferry Helsinki-Tallinn across the Gulf of Finland. Coach will meet and transfer us to hotel for check-in. Afternoon - Old City Walking Tour, craft shops. Overnight Tallinn.

Day 4- Friday 22 June 2012

The world famous KUMU museum. Kadriorg palace gardens. Doll museum, antique and unusual historic toys. Rocca-al-Mare open air Museum - activity in the museum. Dinner Olde Hansa. Overnight Tallinn.

Day 5 - Saturday 23 June 2012

Early morning drive to Haapsalu. We will workshop the intricacies of knitting the famous Haapsalu lace shawl. Ferry from Rohuküla (mainland) to Heltermaa (Hiiumaa island). Today, Estonians celebrate "Jaaniõhtu" on the eve of the summer solstice (June 23) with bonfires, music and dancing. On the islands of Saaremaa and Hiiumaa, old fishing boats may be burnt in the large pyres. On Jaaniõhtu, Estonians all around the country will gather to celebrate the shortest night, as they have for millennia. Overnight in an interesting farm near Kärkla, Hiiumaa.

Day 6 – Sunday 24 June 2012

As the previous day will have been long & exciting, we have a **very late** start today. Since 1934, June 24 is also national **Victory Day** when the Estonian flag is not lowered between the 23rd and 24th. Ferry between the islands - Sõru (Hiiumaa) and Triigi (Saaremaa). Overnight Loona manor (Vilsandi National Park). Folk programme

Day 7 – Monday 25 June 2012

Angla cultural heritage centre. Visit a Lamb Milk farm, and learn to pin-felt wool, also naturally dye wool with plants and mushrooms. Kuressaare city tour. Lunch at Veski tavern, tasting local beer and seafoods, mixing with the colourful locals. Overnight Loona Manor (Vilsandi National Park).

Day 8– Tuesday 26 June 2012

Morning drive to Muhu, its museum & handicraft society, workshop the colourful embroideries, with specialist help. Lunch in Muhu. Koguva museum, workshop & tourist farm overnight.

Day 9– Wednesday 27 June 2012

Drive to Pärnu and Viljandi. Heimtali museum. Visit Anu Raud, learn old and new techniques. Overnight Viljandi.

Day 10– Thursday 28 June 2012

Drive from Viljandi to Tartu, and sacred Emajõgi. Estonian National Museum, for comprehensive collection of Estonian crafts. Tartu University. historic Werner Kohvik for the very best coffee and pastries. Overnight in Tartu

Day 11– Friday 29 June 2012

Drive from Tartu to Põlva. Compare methods of spinning. Setomaa Värsk museum, Admire the mens' and womens' crafts in a traditional farm. Items also for sale. Overnight in Põlva.

Day 12– Saturday 30 June 2012

Estonia to Latvia - Valga/Valka-Rüjiena-Mazsalaca-Dikļi. Koņu mill where you can enjoy demonstrations of grain milling at an ancient wind-mill. At Staicele you can watch carding of wool on an a large scale and see the wool used as batting for quilts. Colourful quilts also for sale. At Atdzelvieši – You can see ancient hemp processing. Time permitting we will visit Neo-baroque Dikļi Palace. Overnight and dinner in country house Lantus.

Day 13 – Sunday 1 July 2012

Dikļi – Valmiera – Cēsis- some with markets. Cēsis – a charming medieval city, explore its old castle by lantern light. Visit the old smithy where the artisan is still creating jewellery and implements with bellows and an anvil. Overnight and dinner in Kārļa Muiža (manor house)

Day 14 – Monday 2 July 2012

Limbaži – Igate – Saulkrasti - Rīga. Pottery workshop – interesting objects, being produced from local clay. Ethnographic open-air museum located beside a beautiful lake in a pine forest. Time permitting, at Ungurmuiža manor, we will be able to taste homemade wine made from birch-sap, berries, oak leaves and rhubarb. Overnight Riga.

Day 15 – Tuesday 3 July 2012

Rīga. Morning city sightseeing. Take note of the baroque and Art Deco architecture in the old town. Lunch at unique self-serve restaurant. Transfer to Riga airport. Conclusion of Tour.

PRICING: Northern Handicrafts Tour

Land arrangements only- commence Helsinki (Finland) conclude Riga (Latvia). Duration 14 nights/ 15 days. Please note that International air arrangements (into Helsinki + exit from Riga) are additional.

Total Land tour ... AUD4,950p.p. (s/twin basis)

Single supplement ... AUD1650.00

Payment requirement:

**Deposit: AUD500 required within 7 days of invoicing.
Balance: 19 April 2012.**

Photo credits: Tiit Mõtus, Toomas Tuul, Liina Guiter, Kaarel M



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1300 88 38 52

Please print this booking request form, complete, sign and remove from the Exploring Northern Handicrafts" brochure then forward to Well Connected Tours, (Well Connected Travel Pty. Ltd. tour division), 67 Ferguson St. Forestville NSW 2087 Australia by mail; by fax (call +61 2 9975-2355 first) or scan and email to barry@wctravel.com.au.

BOOKING REQUEST

Title Surname (on passport) Given name/s D.O.B. Gender Passport No.+ expiry date Nationality Frequent Flyer No.

1. _____

2. _____

Address _____ **Post Code** _____

Home tel. _____ **Home fax** _____ **Mobile No.** _____

Work tel. _____ **Work fax** _____ **Email** _____

Please mark the following boxes:

- I / we wish to join the "Northern Handicrafts" Tour, departure date 19 June 2012
- I / we wish to fly economy class I / we wish to fly business class
- I / we wish to fly premium economy class I / we wish to fly a combination of economy and business class.
- Frequent flyer no/s, if applicable _____
- I require single room accommodation
- I / we wish to utilize a twin share room. Name of partner: _____

Special requirement/s (eg: vegetarian, diabetic, mobility problem, visual impairment) Occupation _____

Pre & post tour travel requirements. Please summarise: _____

I / We require travel insurance I / We already have adequate travel insurance

If neither of the last two boxes are marked, it is understood that travel insurance is not required. I understand & accept the quoted prices, schedule of fees, terms of trade and special conditions as set out in this brochure and hereby authorise Well Connected Travel Pty. Ltd. to make travel and tour arrangements, as per the information supplied.

_____ *Dated* _____ *Print Name* _____ *Signed on behalf of all the above clientele*

I authorise Well Connected Tours to charge the amount of AUD _____ against my Visa / Master-card /

/American Express / Diners, credit card number _____

expiry date ____/____ Name of cardholder _____

Signature of Cardholder _____ Dated _____

2% surcharge applies to Visa & Master-card transactions; 3% surcharge applies to Diners Club transactions & 3.17% surcharge applies to AMEX transactions.



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Terms and Conditions

Please read these terms of trade very carefully as they form the basis upon which bookings are accepted by Well Connected Tours, tour division of Well Connected Travel Pty. Ltd. 67 Ferguson St. Forestville NSW 2087 Australia. ABN49069387480, Lic.2TA4224, Tel: 612 99752355 www.wellconnectedtravel.com.au info@wctravel.com.au

Our professional services are available for the purchase of travel and ancillary services, however the following terms of trade apply:-

1. Deposits and Final Payments:

For the "Exploring Northern Handicrafts" tour, a non-refundable deposit is required within 7 days of invoice issuance. See contents of this brochure.

The balance is required on or prior to 19 April 2012. Payment for additional (add-on) components, as per invoiced requirement.

2. Late Bookings (within 60 days of the "Exploring Northern Handicrafts" tour departure date): Full payment required with booking.

3. Fees:

(i) Itinerary planning fee: Should a detailed itinerary/quote be requested with flight times and availability, a non-refundable planning fee will be charged per itinerary. This is payable prior to commencement. If you proceed with booking the quotation, the fee will be credited against the total cost...AUD50.00 per itinerary, per person.

(ii) Air taxes & surcharges; Air/Land/Sea packages; Tours, Cruises: The fee may be applied, depending upon the commission offered to Well Connected Travel Pty. Ltd. by the airline/s used in the booking. The fee is based upon each sector booked. It is to be paid at the same time as airfare, taxes and surcharges...AUD20.00 per sector, per person.

(iii) Air ticketing fee: Varies. Payable over and above the quoted airfare, taxes, surcharges & booking fee. The fee may be applied, depending upon the sectors & the carrier being ticketed. This fee, if applicable, will appear on your invoice. It is to be paid at the same time that airfare, taxes, surcharges & booking fee payment is made...AUD30.00 per ticket, per person.

(iv) Air taxes & surcharges; Air/Land/Sea packages; Tours, Cruises: No booking fees are levied.

(v) Accommodation bookings in isolation - a booking fee of AUD\$50.00 per service, per participant, may be applied depending upon the commission offered to Well Connected Travel Pty. Ltd. by the suppliers used in the booking.

(vi) Amendment fee: Changes made to a confirmed itinerary after it has been accepted by the client will attract an AUD\$50 amendment fee, per booking, per amendment, plus any communication costs in securing further confirmations.

(vii) Visa procurement fee: Visas may be procured when in-conjunction with the purchase of travel arrangements made by Well Connected Travel Pty. Ltd. This fee is exclusive of registration, postage and/or courier charges and is payable in addition to any Consular or Government charge. If the consulate is Sydney based, a fee of AUD40.00 applies. If the consulate is based elsewhere in Australia, a fee of AUD80.00 applies. If the consulate is based outside Australia, reimbursement of costs incurred plus a fee of AUD80.00 applies.

(viii) Courier or personal delivery fee: Cost plus AUD20.00 fee..

(ix) Cancellation fees: If you cancel your booking of your own accord, the following cancellation charges apply to the Exploring Northern Handicrafts" tour

(a) Up to 60 days prior to the "Northern Handicrafts" tour departure date ... loss of deposit.

(b) From 60 days to 30 days prior the "tour departure date ... loss of 50% of the total the "Northern Handicrafts" tour price.

(c) Less than 30 days prior to the tour departure date ... loss of 100% of the "Northern Handicrafts" tour price.

Please note that air travel is treated separately and cancellation conditions relating to airfares vary according to the type of ticket purchased.

* COMPREHENSIVE TRAVEL INSURANCE COVERING CANCELLATION CHARGES IS STRONGLY RECOMMENDED. HEALTH INSURANCE COVER IS MANDATORY.

x) Card Transactions Fees: Transactions via Visa and Master-Card incur a 2% surcharge, Diners Club incurs a 3% surcharge, American Express incurs a 3.178% surcharge.

4. Refunds: In the unlikely event that the "Northern Handicrafts" tour that you are booked on, is cancelled, we will endeavour to offer you an alternate departure date. If the new date is unacceptable or we cannot offer you another departure date, all tour monies paid will be refunded to you.

Where a refund is applicable to other travel arrangements made in conjunction with the "tour, it may take several months to process due to established procedures and the billing cycles of airline, accommodation and other service providers. Please note that refunds are not applicable to all airlines, nor are they applicable to all types of airfares.

5. Travel Insurance*: We strongly recommend that at the time of your booking you purchase comprehensive travel insurance of your choice. Well Connected Tours can provide you with the necessary coverage utilizing Suresave Travel Insurance, underwritten by Lloyds of London. Note that health cover is mandatory for this tour.

6. Changes in Prices and Itineraries: Prices are based on tariffs and airfares current as at the date of the invoice. In the event of fluctuations or increases in the price we pay for transportation, accommodation, and services generally, we reserve the right to adjust our prices as may be necessary at any time up to and including the day of departure even though the balance payment may have been made. If we are forced to change your booking due to circumstances beyond our control, we will do all possible to minimise inconvenience and provide alternative/s acceptable to you. We reserve the right to vary your itinerary and will give you notice, including any consequent change in price. In the event that any change, or series of changes, to your itinerary demonstrates that your trip has become materially different from that contemplated prior to the change/s being effected and in respect of which we have already accepted your deposit or balance payment, you have the right to ask for a re-arrangement or to withdraw from the trip and monies already paid will be refunded less any charges levied by suppliers. It is essential to check whether any such changes have occurred before you complete your booking.

7. Not Included in the Cost of the Journey: Passports; visas; airport taxes (where applicable); items of personal nature such as laundry, taxis outside of regular transfers that are provided; telephone calls; excess baggage charges; personal and baggage insurance; portage; postage; facsimiles; e-mail; telegrams; cables; drinks; room service; meals (unless specified) and tips.

8. Pre-Departure Contact: It is essential you advise a telephone number where you can be reached during the 24 hours prior to your departure from Australia.

9. Immigration & Health: Passengers should familiarise themselves with any visa or health requirements that may be applicable to the area they intend visiting, and shall be responsible for all entry, exit, health or other documents required by laws, regulations, orders, demands or requirements of the countries visited or transmitted. Each person should carry a valid passport at all times. Persons residing in Australia who do not hold an Australian passport will require an Australian Re-Entry Visa. Kindly note that compliance with prescribed regulations pertaining to passports, visa/s, travel documentation, vaccination/s and customs, are your responsibility and we are not liable for any loss or expense due to non-compliance.

10. Baggage: On the Eastern Hemisphere (EH), Trans Siberian (TS) and African (AF) airline routings, checked baggage in economy class is limited to 20kgs and business class is limited to 30kgs. On North and/or South America (AP) airline routings, checked baggage maximum is set at two pieces of 32kgs each, however, it is recommended that the weight of each bag is not more than 23kgs, due to some countries/airlines imposing their own baggage handling restrictions, where bags exceeding 23 kgs each, are either not processed in the usual manner or are rejected. Hand luggage (cabin) is not to exceed 5kgs-7kgs and certain size regulations apply. Variations may apply to the preceding general conditions.

11. Liability & Responsibility: (a) All invoices, receipts, coupons, vouchers and tickets are subject to the terms and conditions specified by the suppliers. (b) Well Connected Tours are not themselves carriers or hoteliers, nor do we own aircraft, hotels or tour operations. We exercise every care in the selection of reputable airlines, hotels, tour operators and other suppliers of the various travel services which are used in our itineraries. It is important to note that all bookings with Well Connected Tours are subject to the terms and conditions and limitations of liability imposed by airlines, tour operators, hoteliers, rail, car hire, shipping and other service providers, whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. (c) No airline will incur responsibility or liability to any person named in the booking aside from that liability which may be incurred as a carrier. (d) We always do our best to make sure that your travel arrangements are satisfactory and we accept liability for, but only to the extent of, any loss or damage sustained by you as a result of our negligence or that of our employees, associates, or agents. However we cannot accept liability of whatever nature for the acts, omissions or default, whether negligence or otherwise, of those airlines, tour operators, shipping companies, hoteliers or other persons providing services in connection with your trip pursuant to a contract between themselves and yourself (which may be evidenced in writing by the issue of a coupon, voucher, ticket, or the like) and over whom we have no direct or exclusive control. (e) We do not accept any liability in contract or tort for injury, damage, loss, delay, additional expenses or inconvenience based directly or indirectly by force majeure or other events which are beyond our control, or which are not preventable by reasonable diligence on our part, including but not limited to war, civil disturbance, fire, floods, unusually severe weather, acts of God, acts of Government or of any authorities, accidents or failure of machinery or equipment, or industrial action (whether or not involving our employees & even though such action may be settled by acceding to the demands of a labour group).

12. Law of Contract: The contract is governed in all aspects by the law of the State of New South Wales, Australia and any legal action arising under the contract shall be litigated only in the appropriate court having jurisdiction in that State, except that certain consumer claims may be brought before the Consumer Claims Tribunal having jurisdiction in respect thereof or similar Tribunals in other States or Territories of Australia.